UX Trends in Publishing

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UX: A growing discipline

- Broader definition
- More crossover
- New tools and processes
- Emerging micro-disciplines



10 Trends

affecting user experience



Clean design: The struggle is real.

- Less noise
- Reduce choice paralysis
- Focused, relevant recirculation
- Higher premium on ads



Content bundling

- Grouping of related articles
- Turns a story into a storyline
- Shows depth and breadth of a story



Persistent (sticky) video

- Video drives engagement
- Offers alternate revenue sources
- Comes with caveats around UX



Rich opt-ins

- Subscription
- Email list
- Podcast
- App download
- Social media
- Push alerts



Scrolling as navigation

- Landing pages with categorized tiers
- Articles load fresh content below
- intelligent infinite scroll



New points of entry

- Google AMP
- Facebook Instant Articles
- Apple News
- Social Media



New input formats, new contexts

- Voice: Amazon Alexa, Google Home, Siri
- Entertainment: Xumo/Smart TV, Firestick, Roku, Apple TV
- Non-verbal: Gestural, eye-tracking, motion-control
- Passive: Location/proximity/speed, time of day, mood, thirdparty data collection



Emerging tech

- VR/360
- Al
- Bots



Social-first content

- Content created specifically for social media channels
 - Snapchat
 - Instagram stories
 - FB Live
- Has to be tailored for the medium



Pushed news

- Chrome notifications
- Custom email curation based on personalization
- Schedule exclusive live updates on-site via social channels



Thank you.

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